

NCH update report 3



Time: 5.30pm

Date 16th November 2016

Presented by: Kristian Murden / Nicky Jarvis

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>External wall insulation</p> <p>Bilborough - Delivery Partner – Keepmoat – works to the no fines properties is complete. Feedback from customers has been positive with comments about the area and street approach to the work “it made sense to do it this way”, “it’s had a makeover/facelift”.. About their homes many have not felt the need to turn their heating on and noticed condensation has dried out.</p> <p>Work to the BISFs continues and will be ongoing to the end of the financial year.</p> <p>Aspley – External wall insulation work continues.</p> <p>Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year.</p>	Information

		<p>This is to confirm that water stored in water tanks and pipework is clean and hygienic.</p> <p>Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.</p> <p>Radon surveys – 6,000 surveys completed ion Phases one and two, 60 results with actions has been received which will inform a planned programme of work.</p> <p>Fire alarms are being replaced at Belconnen Court and Cairns Close, Leen Valley work is complete.</p> <p>Strelley – Joint Centre Pre-start survey and investigations are ongoing.</p> <p>Cranwell new build is progressing well.</p>	
2	Area Regeneration and Environmental Issues	<p><u>Aspley</u></p> <p>Ainsdale Crescent hardstanding project– We have recently completed phase 2 of this project and the outcome will be that there will be less cars parked on the street and this will smarten up the road greatly.</p> <p>Lindfield Road boundary improvements –NCH have commissioned the works to our internal DLO and they are currently on site delivering the works.</p> <p>Frinton Road Community Allotment – We are currently looking at internal labour within our DLO to start the preparation element of this project and aim to have this off the ground as soon as possible.</p>	Decision

		<p><u>Bilborough</u> We have recently started work to Denewood Crescent to replace the old timber fencing with new metal bow top railings. This is being delivered internally by NCH and we are beginning to make good progress on this scheme now.</p> <p><u>Leen Valley</u> We are asking for the approval of some environmental funding for the continuation of the Ashwell Gardens improvements. We want to continue with the works we started last year in resurfacing, upgrading the fencing and</p>	
3	Key messages from Tenant & Leaseholder Involvement	<p>TPAS Accreditation Nottingham City Homes has successfully achieved Landlord reaccreditation from the Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.</p> <p>Tenant and Leaseholder Awards 2017 Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6th January 2017.</p>	X

4	<p>Tenant and Residents Associations updates</p>	<p><u>BELSATRA</u> The group meet fortnightly to plan events and discuss matters that arise locally and continue to offer regular events for the local residents. The group also offer regular play sessions to children & an over 50's luncheon. The TRA group members have responsibility for certain streets / areas in the locality and report issues regularly to the HPM's.</p> <p><u>DADTRA</u> Regular meetings are held with local partners. A coffee morning is held every Wednesday morning at the Community House on Denewood Crescent, local residents are encouraged to attend. The group recently supported Nottingham City Homes 'Involvement week' by holding an Energy Efficiency workshop alongside a breakfast morning at the Denewood Community House.</p> <p>The TRA successfully applied for a one off grant to enable them to offer local residents a bus trip to Skegness, with this taking place on Sunday 28th August 2016. The TRA were also successful in gaining a £500 grant from NCC to celebrate the groups 10th anniversary, local residents enjoyed a boat trip and day out in Newark.</p> <p><u>Broxtowe Community Club</u> Family Zumba classes run on a Tuesday in the Hope Centre in partnership with Fit in the Community which have been really well attended. Fit in the Community have confirmed that funding for the classes has been extended into 2016 because of the great attendance levels.</p> <p>Community Pocket Park/garden project - The group are working with the HPM and the Involvement team to progress the project. The site has been cleared with works being planned in. We are hoping to have a start date shortly.</p>	X
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		<p>BCC are currently planning a New Year 'Food around the World' following on from the success of the World Food event that was held at ACTC in March. The event will take place on Saturday 14th January 2016. Local residents will be encouraged to attend and take part.</p> <p><u>Friends United Network</u> FUN are a successful group in the Beechdale area and deliver regular activities in the local area to all residents. The group hold a successful homemade soup morning 9-11 on a Tuesday and a Thursday which is available for local residents. A games afternoon takes place on Thursdays and a bingo night on a Friday. The groups AGM is taking place on Thursday 27th October 2016 at the Beechdale Community centre, 2-4pm, all welcome.</p> <p><u>New Whitemoor</u> The TRA meet bi monthly at Naburn Court with partner agencies and have a large turnout for these meetings. The TRA work in conjunction with Naburn Court to deliver regular events to the community. The group recently joined NCH EMT members and other partner agencies on an estate walkabout as part of NCH Involvement Week. The walk included a leaflet drop to encourage new members for the TRA, this was a huge success as new residents were present at the following meeting.</p> <p><u>STAR</u> A new TRA group was set up in May to cover the Kennington Road area of Radford with a full Committee being elected. The group is in its infancy and will be working closely with NCH and NCC to put together an action plan for the group and to get it moving.</p>	
5	Area Performance Figures	See attached Report	X
6	Good news stories & positive publicity	<u>Youth Drama</u>	X

	<p>Nonsuch Theatre are offering a creative theatre programme for local children aged 7 - 11yrs. They'll act, dance, move, draw, sing,create and much more - all from their own imaginations! Tuesdays, 3.30pm - 5pm Six weekly sessions starting on Tues 1 November at ACTC Community Theatre, Minver Crescent, Nottingham, NG8 5PN</p> <p>Swim or Fit for a £1 For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.</p> <p>For more information contact NCH Involvement Team on 0115 746 910 www.fitinthecommunity.com</p> <p>Tenant Academy All tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting your own business.</p> <p>IT for Universal Credit This course is aimed at supporting tenants who will have to apply for future welfare benefits on line</p> <p>Click Silver It and internet safety training for people aged 60 and over. This six week</p>	
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		<p>course will allow participants to learn at their own pace with a personal mentor form Bulwell Academy. The next course starts in October 2016.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p> <p>Tenant Fun Day was a huge success and over 600 NCH residents turned up and enjoyed a huge variety of entertainment and workshops at Bulwell Riverside.</p> <p>Aspley Ward Councillors, Nottingham City Council Staff, Community Protection and Nottingham City Homes combined to undertake a targeted “litter pick” on Welstead Avenue and its associated cul-de-sac’s. The amount of rubbish and waste removed combined to fill an entire tipper van. The group felt the exercise was a huge success and will look to plan in future events for other hot spot areas.</p>	
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